

CRISIS CLINIC VOLUNTEER OPENING

Washington Recovery Help Line Volunteer

A Washington Recovery Help Line volunteer is responsible for providing crisis intervention and support in identifying appropriate resources and referrals to individuals who are struggling with issues related to chemical dependency, mental health, and problem gambling. The Recovery Help Line volunteer will answer calls on the Help Line, respond to emails, and be responsible for logging caller and referral data into the agency database.

QUALIFICATIONS AND EXPERIENCE NEEDED:

- Educational background in social sciences and/or addiction.
- Experience working in a call center or conducting telephone assessments.
- Evidence of ability to work with a team of clinical staff and volunteers in a fast-paced environment.
- Excellent communication and interpersonal skills.
- High level of attention to detail.

TRAINING AND PHONE SHIFTS: Volunteers must complete the Crisis Clinic's training program (63 hours) and then an additional 5 hours of specific resource/referral training with the Recovery Help Line Coordinator. Once completed, volunteers need to commit to at least one (1) 4 hour phone shift/per week. Those fulfilling an internship or field placement may work up to three (3) 4 hour phone shifts/per week. Shifts are available during the morning, afternoon, or early evening hours, Sunday through Saturday.

IF INTERESTED: Send resume' and cover letter of interest to:

Robyn Smith, MSW, CDP NCACI
Recovery Help Line Coordinator
Crisis Clinic
9725 – 3rd Ave. NE, Ste 300
Seattle, WA 98115
or
rsmith@crisisclinic.org

Crisis Clinic is an Equal Opportunity Employer.