



**CRISIS CLINIC
POSITION OPENING
Washington Recovery Help Line Specialist**

The Washington Recovery Help Line Specialist is responsible for responding to calls on the Help Line, as well as providing support to phone workers responding to calls on the Recovery Helpline. S/he provides support in identifying appropriate resources and referrals, and provides support to phone workers during the call and debriefing after the call. The specialist also provides quality assurance screening for all calls.

QUALIFICATIONS AND EXPERIENCE NEEDED:

- B.A. in social sciences and two years working in addiction treatment settings.
- Experience working in a call center or conducting telephone assessments as a staff member or volunteer.
- Evidence of ability to work with a team of clinical staff and volunteers in a fast-paced environment.
- Excellent communication and interpersonal skills.
- High level of attention to detail.

SALARY: \$15.00/hour.

SHIFT: Friday – Sunday, 2:30 p.m. – midnight.

BENEFITS: This position qualifies for benefits at a pro-rated level.

TO APPLY: Send resume' and cover letter to:

Robyn Smith, MSW, CDP
Recovery Help Line Manager
Crisis Clinic
9725 – 3rd Ave. NE, Ste 300
Seattle, WA 98115
or
rsmith@crisisclinic.org

Cover letter should indicate the candidate's availability of days/hours of shifts.

Crisis Clinic is an equal opportunity employer. We value having employees whose skills, experience and background reflect the diverse populations we serve.