



JOB ANNOUNCEMENT DATA SYSTEMS ANALYST

-POSITION SUMMARY: The Data Systems Analyst will be primarily responsible for the design & deployment of a new database interface system and documenting all aspects of project development for integration with other database/systems. The candidate should have experience designing forms and automating workflows for a CRM/SharePoint type platform. This position will create custom objects, fields, reports, and dashboards while translating business requirements into logical, component-based technical design so a strong understanding of databases and optimizing user interfaces is desirable.

QUALIFICATIONS AND EXPERIENCE NEEDED:

- B.A/B.S in Computer Science, Software Engineering, MIS or related field
- Experienced in UI/Web/Front end technologies and relational databases
- Experience with cloud or on-premise middleware and other enterprise integration technologies
- Sound analytical skills with the ability to successfully troubleshoot and logically problem solve
- Communicates effectively with individuals at all levels with the organization and serve as a technical liaison
- Excellent written and verbal communication skills: strong collaboration and technical documentation skills.
- Self-motivated, detail oriented and able to stay organized in busy collaborative work environment.
- Demonstrates passion for the mission and values of Crisis Connections, including personal compassion for those struggling with behavioral health issues, particularly those who are opiate dependent and their ability to locate access to care.

POSITION REPORTS TO: IT Director in collaboration with Recovery Help Line Director

STARTING SALARY: \$42,000 – \$56,000 DOE

STATUS: 100% FTE

BENEFITS: This position qualifies for the agency's robust benefits package.

TO APPLY: Send resume and cover letter to chip@crisisconnections.org

DATE LAST UPDATED: August 22nd, 2018

Crisis Connections is an equal opportunity employer. We value having employees whose skills, experience and background reflect the diverse populations we serve.



DATABASE DEVELOPER

JOB COMPETENCIES

DATABASE DEVELOPMENT

1. Work closely with Recovery Help Line Director, IT Director and Database Vendor IT Developers (“Team”) to design and build a user interface utilizing a cloud based database that will be used internally and serve as the resource to create a public facing website.
2. Develop a planned approach to meet benchmarks based on timeline for design, implementation, testing and launch of database
3. Work with Team to meet deadlines and complete benchmarks on time.
4. Work with Team to make ongoing enhancements and updates as needed.
5. Functions as liaison between vendor and agency staff.
6. Able to communicate effectively to ensure project is designed to meet agency needs.
7. Troubleshoots and works to solve platform issues.

QUALITY AND QUANTITY OF WORK/WORK HABITS

1. Arrives at work on time and maintains regular attendance; working assigned shifts and other shifts when needed.
2. Follows personnel policies and procedures.
3. Written and verbal communication is clear, concise, accurate and thorough.
4. Demonstrates genuine relationships by cooperating with others, handling disagreements directly with the person(s) concerned in a truthful and open manner, and accepting constructive feedback. Shows respect to co-workers, volunteers and customers/clients.
5. Makes appropriate use of supervisor.
6. Promotes a healthy work environment by demonstrating collaborative decision-making and team-building behaviors; provides peer support, and motivates staff and volunteers to outstanding performance.
7. Suggests solutions to identified problems.