



2019 annual report



**crisis
connections**
support • resources • training
formerly known as crisis clinic



allie franklin,
ceo / executive director

Nullam tincidunt tempor ipsum pharetra scelerisque. Morbi erat nulla, tempor id efficitur ac, pellentesque sit amet lacus. Suspendisse feugiat sapien non neque elementum consectetur. Duis fermentum, turpis fermentum facilisis congue, lacus turpis fringilla diam, egestas porttitor lacus quam eu ligula. Aenean pretium velitegetmetuspretiumpulvinar. Suspendisse scelerisque tellus id condimentum congue. Phasellus bibendum ornare justo. In eu ante a odio ornare maximus. Suspendisse volutpat aliquam mauris, et venenatis sapien. Donec nislurna,consectetur eget pulvinar laoreet, consectetur semper neque.

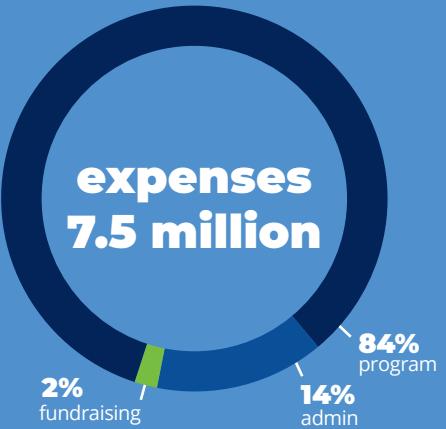
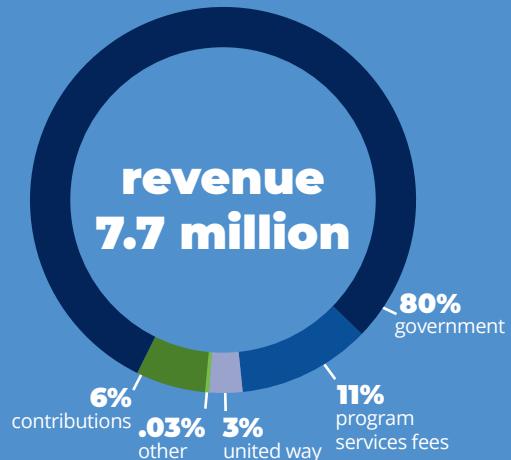
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Allie Franklin

financials



our year in numbers **2019**



284,581

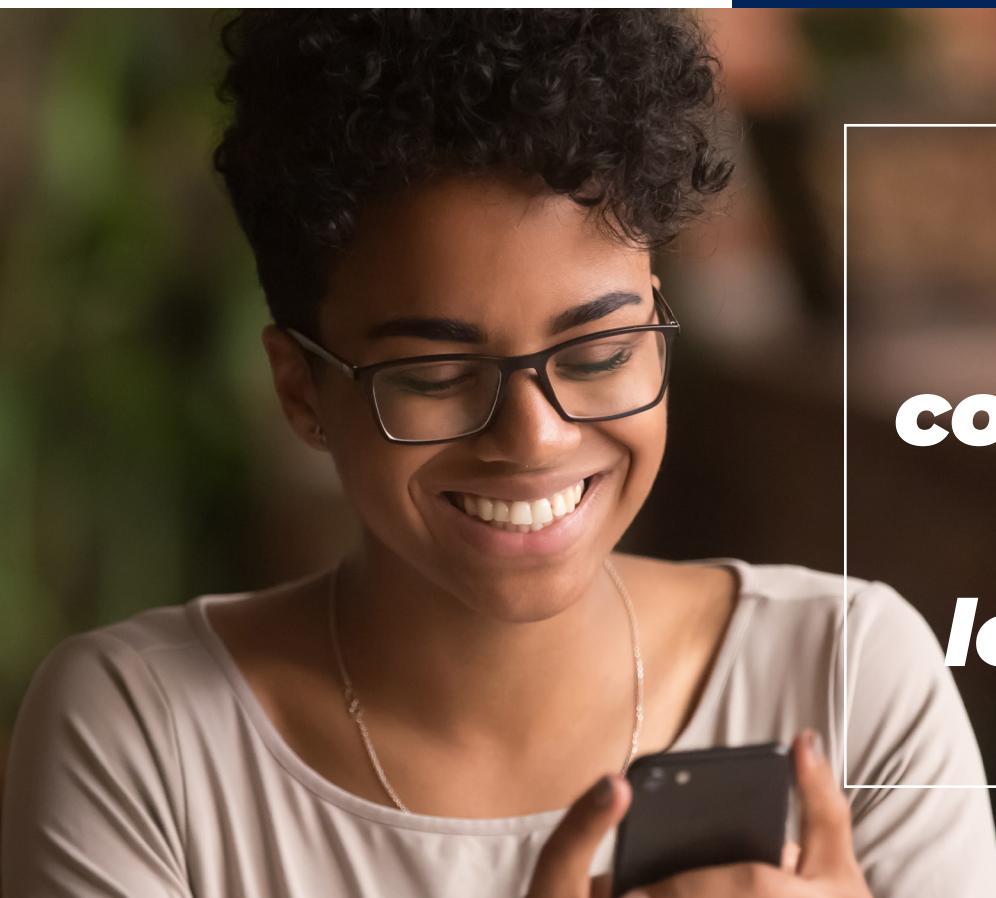
times people reached out to crisis connections

181,845

times crisis connections helped prevent crises with prevention and postvention services

102,736

times crisis connections helped intervene during a crisis



**a little
connection
goes a
long way**

intervention services

Prevention services



125,666 contacts for basic needs

20,368 contacts for support or resources surrounding substance use challenges

31,830 calls for support or resources surrounding an emotional or mental health challenge

3,981 youth contacted us for support or resources

↑ 111.4%

increase in visitors to WA Recovery Help line site since the launch of the mood locator

top met needs



152
facilitator guides sold

riding the waves
look listen link
h.e.l.p.



3,317

5,354

adults were retrained in suicide prevention, de-escalation, accessing community resources, and mental health first aid.

middle school and high school students were trained on suicide prevention and Teen Link



people who needed emotional support

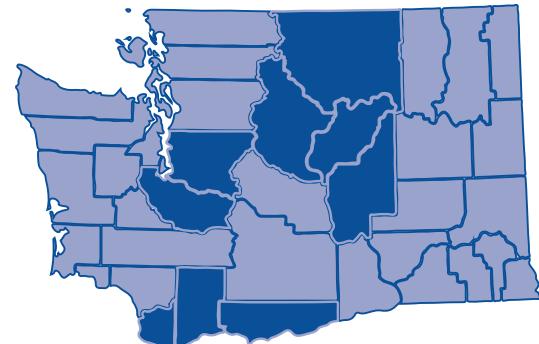
people experiencing suicidal thoughts

people who needed crisis support

people who needed help problem-solving

crisis connections accepted a contract to serve as the 24-hour crisis line for eight new counties starting in 2020 serving the following counties:

- king
- pierce
- clark
- skamania
- kilickitat
- chelan
- douglas
- grant
- okanogan



postvention services



123

CC Cares packages
given in 2019

26

grief companion
mentors supported

49

survivors of suicide

“

I am exceedingly grateful for your support, caring and unique understanding. I highly recommend Crisis Connections and have learned first-hand how valuable your program is because of its specific assistance to survivors of suicide. Thank you for making a genuine difference in my recovery!

- Survivor of Suicide Loss

24

survivor after suicide
drop-in groups

164

attendees of survivor after
suicide drop-in groups

24

attendees on international
support after suicide day

269
active volunteers

140: 24-hour crisis line volunteers

74: teen link volunteers

29: wa warm line volunteers

26: cc cares volunteers



30,750.55 volunteer hours

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