

JOB DESCRIPTION

TEEN LINK EDUCATIONAL AND TRAINING SUPPORT SUBSTANCE USE PREVENTION CLINICIAN

Position Summary: The Substance Use Prevention Clinician is a qualified Substance Use Disorder Professional/Trainee, who provides referrals to substance use treatment providers, utilizes evidence based public health approaches to minimize harms associated with substance use. This position will assist Teen Link in responding to an expanded number of substance use related calls, provide substance use related callers with referrals to prevention, intervention and treatment resources.

Qualifications:

- Substance Use Disorder Professional or Substance Use Disorder Professional Trainee status per W.A.C. 246-811-010 and RCW 18.205.020
- Experience in substance use prevention services.
- Experience working with youth in school or community settings.
- Evidence of ability to maintain effective working relationships.
- Evidence of ability to work effectively in a stressful environment.
- Experience working with a cross-section of the work environment including:
 - Management
 - Staff
 - Youth volunteers
 - Adult volunteers
 - Professional contacts & Community Partners
- Evidence of ability to work independently.

Supervisory Responsibilities: None

Salary: \$22.00 per hour

Status: Full Time/37.5 hours per week/Non-Exempt

Schedule may include four 10-hour shifts from 12pm to 10pm including regular weekends.

Position reports to: Youth Services Program Manager

To Apply: Submit resume and cover letter to sarmstrong@crisisconnections.org.

Crisis Connections is an equal opportunity employer. We value having employees whose skills, experience and background reflect the diverse populations we serve.

JOB COMPETENCIES

Teen Link Phone Line Support

45%

- Increase Teen Link capacity for increased call volume and referrals to educational and treatment resources by providing ideas and support around program needs.
- Develop accurate, up-to date, and scientifically valid information to:
 - Provide technical assistance/coaching, information support to adult influencers who are seeking substance use support for teens by way of phone, text, chat or information online.
 - Manage prevention conversations with youth, youth callers, and DOH and HCA grantees and networks/coalitions statewide.
 - Increase website resources to include links to *GMMB's* media and ad campaigns and *Start Talking Now* website.
 - Assist in maintaining and updating a community resource list, video reference list, ongoing trainings in the region and data reports about website resource metrics.
 - Expand data reporting to DOH including Teen Link demographic data related to phone/chat/text.

Teen Link Educational Training and Outreach Support

45%

- Work with youth in school or community setting with prevention specialists, social workers, teachers, youth pastors, counselors, etc., to coordinate the following:
 - Cross promotional activities that include amplifying and supporting the DOH media and ad campaigns including *You Can, You Are, and Under the Influence of You*.
 - DOH tailored media reaching the American Indian, Asian Pacific Islander, African-African American, Latino, and LGBTQ populations to address disparities
 - Assist *Youth Marijuana Prevention and Education Program* contractors and their partners to engage with adult influencers including parents, teachers, counselors, community members. Conduct outreach to connect with community groups including schools, parent teacher groups, civic organizations, church groups and other youth and community organizations, and community events to share information about how to manage conversations with youth about marijuana use.
- Conduct trainings and webinars for Teen Link volunteers, Washington Recovery Helpline staff and volunteers and DOH and HCA grantees and networks/coalitions statewide, and provide DOH with reports on the number of trainings/webinars that were completed with pre and post survey data.
- Participate in DOH's 2-day annual All Providers Meeting, and other meetings requested by DOH to ensure coordination with its other key influencer engagement activities, messages and planning.

Quality of work and Work Habits**10%**

1. Arrives at work on time and maintains regular attendance; working assigned shifts and other shifts when needed.
2. Participates with the on-call rotation with the clinical team as assigned.
3. Follows personnel policies and procedures.
4. Written and verbal communication is clear, concise, accurate and thorough.
5. Demonstrates genuine relationships by cooperating with others, handling disagreements directly with the person(s) concerned in a truthful and open manner, and accepting constructive feedback. Shows respect to co-workers, volunteers and customers/clients.
6. Meets regularly with supervisor and as needed.
7. Makes appropriate use of supervisor.
8. Promotes a healthy work environment by demonstrating collaborative decision-making and team-building behaviors; provides peer support, and motivates staff and volunteers to outstanding performance.