### Individual Donors

- **$500-$999**
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  - Mr. Ted Day
  - Judith L. Albrecht

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- **$25,000 and above**
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- **$9,999 and below**
  - Anonymous

### Organizational Partners

- **Puget Sound Energy**
- **University Christian Church**
- **Gates Venture Foundation**
- **Expedia Inc.**

### Extra Information

- **In 2020 crisis connections appeared in the news several times for our work during the pandemic. Here are a few highlights. Read these articles and more at www.crisisconnections.org/news/[1]**

- **"3.5 million social needs requests during covid-19"**
- **"mental health hotline helps washingtonians"**
- **"how will we cope with the pandemic?"**
- **"mental health experts warn of covid-19 emotional distress"**
- **"helping in the toughest times"**
- **"crisis calls jump exponentially during coronavirus pandemic.""**

- **Sr. Director of Development & Lauren Rigert**
- **Cheryl Cooper**
- **Neil Olson**

- **Board of Trustees**
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- **Sr. Director of Contact Center & Operations**
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- **Senior Director of Conflict Resolution**
  - Mary Madigan

- **Director of Volunteer Technology Systems**
  - Hollis Chapman

- **President & Sr. Director of Development & Operations**
  - Neil Olson
**Dear Friends,**

2020 has been an unprecedented year in our community. There have been a lot that has happened in our city of crisis. We are proud of our teams for their deep commitment to keep the lines open to offer support to our community in its most difficult moments, even when they may have been worried about their own safety.

**Crisis Connections**, now Crisis Connections was born out of the need to respond in a time of crisis in King County. Now, because of the great work of the many staff and volunteers, we have the opportunity to bring in more team members from the communities we serve. Crisis Clinic, now Crisis Connections was born out of the need to respond in a time of crisis in King County. Now, because of the great work of the many staff and volunteers, we have the opportunity to bring in more team members from the communities we serve.

During these difficult times, it was essential to keep the lines open and available for support. We continue to work with our community and with you, our supporters to keep the lines open and available for support.

In March, right after the Stay at Home order went into effect, we moved locations! In March, in response to the needs of our community around rental assistance, we partnered with the King County 211 team members to help people gain access to rental assistance. In March, the Health Care Authority teamed up with Crisis Connections to propose a Statewide response to COVID-19. In April, the Health Care Authority teamed up with Crisis Connections to propose a Statewide response to COVID-19. In April, the Health Care Authority teamed up with Crisis Connections to propose a Statewide response to COVID-19.

In September, Crisis Connections teamed up with Within Reach and the State Department of Health to continue our COVID-19 Care Coordination pilot program. This pilot program is to support counties in the state who have high COVID-19 positive cases and support them while in quarantine. Crisis Connections’ role is the centralized intake for these callers and placed into the DOH’s coordinated care network. The work on a COVID-19 Care Coordination pilot program is to support counties in the state who have high COVID-19 positive cases and support them while in quarantine.

We also supported the Statewide COVID-19 call line work, with our King County 211 team members taking calls and is taking calls from all Washington residents who are needing additional emotional support during the COVID-19 Pandemic. The SAMHSA/FEMA Crisis Counseling Program work called Washington Listens. The line went live in early June and is taking calls from all Washington residents who are needing additional emotional support during the COVID-19 Pandemic.

Our CC Cares program, which supports loved ones after a suicide death by providing care packages, has seen a 10% increase in care packages being sent out all over the state of WA and is taking calls from all Washington residents who are needing additional emotional support during the COVID-19 Pandemic.

We continue to work with our community and with you, our supporters to keep the lines open and available.

Warmly,

———

Jonas Placitz
Chairman

———

*Crisis Connections* has a mission to reduce the impact of suicide and substance misuse and is a lifeline to individuals who are in crisis. Crisis Connections is the largest provider of crisis intervention services in the state of Washington, serving 7 in 100,000 youth between the ages of 15 – 19 die from suicide each year (save.org). Our support after suicide program addresses this type of loss and the unique and complicated grief that it brings to the family. In 2020 we saw a 10% increase in care packages sent statewide.

———

**Crisis Connections**

Albany, 198 Eyler Ave

(206) 476-4433

www.crisisconnections.org

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**Contact Us**

23% increase in visitors to WA Recovery Mosaic!

86% volunteers

11.223 calls regarding COVID-19

326,628 people reached out to Crisis Connections

197,813 prevention Contacts

134,210 intervention Contacts

471 volunteers

53,944 calls to the King County Crisis Line

1,152 total Crisis Line calls

80,226 calls to the King County Crisis Line Expansion

**Categories for incoming calls are notated by category:**

- 73% emotional / mental health support
- 23% basic needs / COVID
- 2% seeking resources

